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CLIENT RESOURCE · CARGO OWNERS, SURVEYORS AND INSPECTION COMPANIES

Inspection Process Guide

Surveyor access end to end: appointment, scope, witness rights, sampling authority and reporting interfaces.

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Executive Summary

Independent inspection is how counterparties verify custody without taking our word for it — and we treat surveyor access as a standing right, not a favor. This guide describes the inspection process at Crude Tankers III AS from appointment through reporting.

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Process Overview

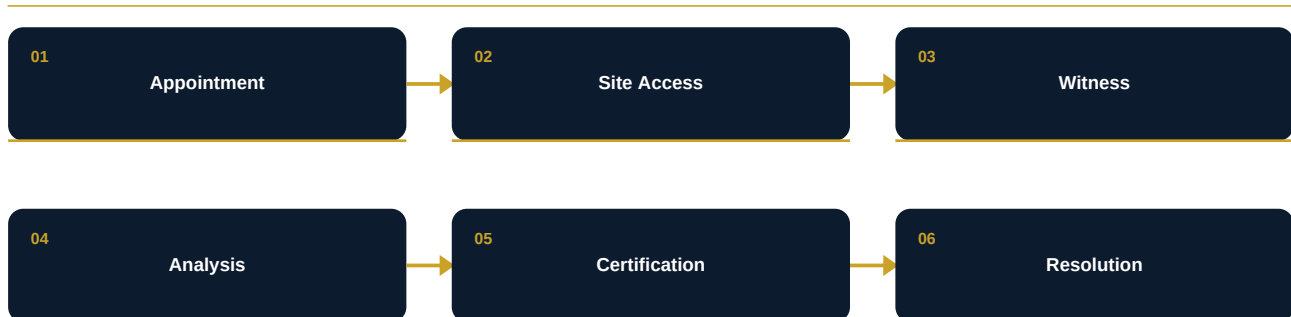


Figure. Independent inspection, appointment to certification.

01 Appointment and Scope

- Cargo interests appoint surveyors directly; standing appointments can be configured at onboarding
- Scope is agreed per engagement: gauging witness, sampling, quantity calculation review, quality testing, or full outturn attendance
- Terminal-nominated inspection an accredited laboratory is available where the customer prefers not to appoint

02 Site Access

Surveyors receive site induction, PPE requirements and escort rules per the safety framework; access covers all custody points relevant to their scope — tank gauging platforms, sampling points, meter stations and berth operations. Access is scheduled with operations to align with movement timing.

03 Witness Rights

- Opening and closing gauging: level, temperature, free water — witnessed and countersigned
- Sampling: joint drawing, sealing and labeling; seal numbers logged in the parcel file
- Calculations: tank tables, corrections and final quantities open to review and re-performance

04 Samples and Testing

Sample distribution follows the agreed protocol — surveyor, customer, terminal retention. Testing is performed by the surveyor's laboratory, the terminal's arrangement an accredited laboratory, or both in parallel where the customer requires cross-checks. Retained sealed samples serve as arbiters in any later quality question.



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05 Reporting and Records

Surveyor reports issue to the appointing party; the terminal's records cross-reference report numbers and seal logs in the parcel file, so the independent and terminal accounts of every custody event can be laid side by side in an audit.

06 Disagreements

Where surveyor and terminal figures differ beyond tolerance, the movement pauses at the custody point while the difference is investigated jointly — measurements repeated, calculations re-performed, seals checked. Differences are resolved by evidence, documented, and folded back into procedures where they reveal a weakness.

References & Standards

This document reflects industry-standard practice, including the following references where applicable:

- 1 ISGOTT — International Safety Guide for Oil Tankers and Terminals, ICS / OCIMF, 6th edition.
- 2 ISPS Code — International Ship and Port Facility Security Code.
- 3 API MPMS — Manual of Petroleum Measurement Standards (custody measurement).
- 4 ISO 9001 / 14001 / 45001 — quality, environmental and occupational health & safety management systems.

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